From Shuttered Casino to Grand Reopening

Ocean Resort Casino | Atlantic City, New Jersey

INFRASTRUCTURE MODERNIZATION / NETWORK & WIRELESS / SYSTEMS INTEGRATION

6 MONTHS	2,000+	1,400	1,200+
Reopening timeline	Users supported	Hotel rooms	Wireless access points

THE CHALLENGE

When Ocean Resort Casino prepared to reopen the former Revel property in June 2018, it faced an extraordinary technology challenge. The massive Atlantic City resort had been closed for nearly three years. Its infrastructure needed to be assessed, restored, modernized, and prepared for thousands of employees and guests within an aggressive six-month window.

The property included more than 1,400 hotel rooms and 130,000 square feet of gaming space. Secure, reliable connectivity was essential across gaming, hospitality, dining, retail, and administrative operations.

THE APPROACH

Info Solutions, now part of CCS, applied its experience in complex casino environments to build a practical modernization plan. Rather than replacing everything, the team assessed what could be retained, upgraded, repurposed, or replaced—balancing operational readiness, security, and capital efficiency.

The mission: prepare a complex, interconnected technology environment for opening day without unnecessary disruption or expense.

The Solution & Business Impact

TARGETED INFRASTRUCTURE MODERNIZATION

Comprehensive infrastructure assessment. Evaluated existing systems and identified equipment that could be updated, reused, or replaced.

Network and wireless modernization. Updated and redesigned more than 1,200 wireless access points and configured network switches and security appliances across the property.

Critical technology deployment. Implemented capabilities supporting online gaming, a new call center, and IP television service for approximately 1,400 hotel rooms.

Cost-conscious execution. Repurposed viable infrastructure, updated software, and addressed network design issues to limit unnecessary capital spending.

THE RESULTS

On-time reopening. The resort reopened in June 2018 with core technology ready for hotel, gaming, and business operations.

Improved connectivity. The redesigned wireless and network environment strengthened coverage, performance, and security.

Capital efficiency. Reusing suitable existing technology helped avoid a wholesale replacement.

Continuing support. Following the opening, the team assisted internal IT staff with maintenance and planned upgrades.

Planning a major technology transformation?

CCS helps organizations assess, modernize, secure, and manage complex IT environments.
Schedule a consultation at customonline.com

Project attribution: This project was originally delivered by Info Solutions, now part of CCS. Project details and outcomes describe the 2018 reopening.